



Below is an annotated version of the Magnuson-Moss Warranty Improvement Act which applies to your purchases of remanufactured, refilled or compatible inkjet cartridges and toners. This law upholds your printer warranty and clarifies that under no circumstances may any company, associate, sales person or service technician deny you service or warranty work that would otherwise be covered under the warranty program.

MAGNUSON-MOSS WARRANTY IMPROVEMENT ACT

United States Code Annotated
Title 15 Commerce and Trade
Chapter 50 Consumer Product Warranties
15 Section 2302

“(c) No warrantor of a consumer product may condition his written or implied warranty of such product on the consumer’s using, in connection with such product, any article or service (other than article or service provided without charge under the terms of the warranty) which is identified by brand, trade or corporate name; except that the prohibition of this subsection be waived by the commission if:

- 1) The warrantor satisfies the Commission that the warranted product will function properly only if the article or service so identified is used in connection with the warranted product, and
- 2) the Commission finds that such a waiver is in the public interest.”

Rapid Refill provides a 100% Satisfaction Guarantee to our customers. If one of our inkjet or toner cartridges is found to have caused the breakdown of your printer, we will pay to have it repaired or replaced. If you have any questions regarding our products, please feel free to contact us at:

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